

PROTECT YOUR INVESTMENT

Equipment Protection Plan (EPP) is the only service plan designed specifically for buyers of Cat® equipment, providing the highest level of repair cost protection available. Backed by the worldwide resources of Caterpillar and Finning (UK) Ltd, EPP will enhance and sustain your entire ownership experience with comprehensive coverage and total peace of mind.

You buy the best in heavy equipment and machinery because you can count on it to get the job done. On new equipment Caterpillar® secures your investment with a standard warranty that provides 12 months of worry-free operation, but the lifespan of Cat equipment far exceeds this period, so Finning backed by Caterpillar offers EPP, which protects you for the long haul. EPP wraps around the factory warranty, ensuring that your investment is safeguarded beyond the standard warranty period.

With three levels of coverage, you choose the option that best suits your needs and your budget – whether **Powertrain, Powertrain+Hydraulics** or, the most comprehensive, **Total Machine**. Each will add valuable years and hours of operation to your standard warranty period, keeping breakdown repair costs from negatively impacting your bottom line.

From earthmoving construction equipment to quarry and mining machines, EPP covers parts and labour, for defects in material and workmanship. Because fully Caterpillar trained Finning engineers carry out the repairs using only genuine Cat parts, Equipment Protection Plans strengthen the resale value of your equipment.

EPP options are also available for used equipment and Cat Certified Rebuilds supplied by Finning.



Our Responsibilities:

- > Carry out work using only fully trained, competent engineers.
- > Carry out regular inspections.
- > Supply genuine Caterpillar, new, remanufactured or reconditioned parts to rectify the warrantable failures at our expense.
- > Supply labour to carry out rectification of warrantable failures at our expense.

Your Responsibilities:

- > Operate the equipment in accordance with the Caterpillar operation and maintenance manual.
- > Ensure preventive maintenance is performed and recorded as per the Caterpillar operation and maintenance manual.
- > Enrol in Finning's SOS Fluid Analysis programme.*

Standard coverage period

New and Cat Certified Rebuilt machines:

24 to 60 months
and
2000 to 8000 service meter units

Used equipment:

3 to 12 months
and
800 to 3000 service meter units

* Required for all Heavy Construction machines and strongly advised for all other machinery.

Count on us to protect your investment.



Finning (UK) Ltd

Watling Street
Cannock
Staffordshire
WS11 8LL

Tel: 0800 028 7778
www.finning.co.uk



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EQUIPMENT PROTECTION PLAN

Protect your investment.



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EPP COVERAGE OPTIONS



1

POWERTRAIN ONLY EPP

Cover for components on the machine that are used to produce and transmit engine horsepower for propelling (moving) the machine.

General exclusions:-

- Operator abuse and neglect – including failure to perform recommended maintenance
- Applications not approved by Caterpillar
- Improper use of machine
- Wear out and normal deterioration in performance – including oil consumption and gasket or seal leakage
- Chemical corrosion and physical or mechanical erosion
- Modifications unless approved by Caterpillar
- Accelerated wear out due to operating technique
- Accident or site damage

Excluded components that are covered by other warranties:-

- Batteries
- Cat Worktools
- Mobil-Trac Belts
- Rubber Tracks
- Machine Control and Guidance systems
- Cat Tyres
- Moving Undercarriage
- Ground Engaging Tools
- Long life Landfill Compactor Tips
- Other Manufacturers' Tyres

Coverage includes:-

- Basic Engine** – including engine components essential to engine operation e.g. fuel pump, oil pump, water pump, turbocharger, governor, engine control modules etc.
- Transmission** – including transmission pumps and hydraulic controls
- Drive Line** – including shafts and universal joints
- Differentials**
- Transfer Gear Group**
- Drive Axles**
- Final Drives**
- Hydraulic Pumps and Motors** – on hydraulic excavators and machines equipped with hydrostatic drive including hydrostatic lines when associated with hydrostatic transmission or differential steering
- Brake Components** – only on track machines if they also provide steering
- Steering Clutches**
- Differential Steering Components** – including pumps, motors and pilot valves
- Vibratory Components** – on vibratory compactors, including vibratory mechanisms, hydraulic pumps and motors, hydraulic valves, universal joints, bearings and drum isolation systems
- Rotor Drive Mechanisms** – on profilers, reclaimers and stabilizers including drive shafts, sheave and clutches. Belts, chains and rotor brakes are excluded
- Electronic Controls**

Additional Covered Components on Compact Construction Equipment (CCE):-

- Drive Sprocket
- Roller frame Tensioning System
- Idle Wheels
- Bogie Wheels
- Track Rollers
- Carrier Rollers
- Recoil Spring
- Track Adjuster
- Radiator and Oil Cooler

Excluded from coverage:-

- Transport and Travel expenses** – after the standard warranty period
- Overtime Premium** – for work carried out outside of standard hours (07.30-18.00 Monday to Friday)
- Miscellaneous Cost** – including carnage, transport of machines and consumable items
- Undercarriage Components** – including sprockets, drive wheels, track and track belt assemblies, track rollers, mid wheels, idlers, roller frame tensioning systems and non powered axles. (These exclusions do not apply to **Multi Terrain Loaders (MTL)** and **Mini Excavators (MHE)** as these are covered by the CCE Powertrain coverage as listed above).
- MTL and MHE Track belts**
- Radiator** – except on CCE product (see additional covered components on Compact Construction Equipment (CCE))

- Engine Attachments** – such as alternator, starter, air compressor and air conditioning compressor.
- External Hoses and lines** – for oil, water and air except hydrostatic line between pump and motor
- Service Items** – including coolant, oil, additives and fluids
- Maintenance Item** – such as adjustments, V belts, filters and elements, fuses, wiper blades, lamps, lights and bulbs, paint and decals
- Weld Maintenance Structural repairs** (for those models requiring such in the Caterpillar operation and maintenance manual)
- Drive Line wear items**

2

POWERTRAIN + HYDRAULICS EPP

Cover for the Powertrain component as per Powertrain only coverage with additional cover on base machine components associated with steering and implement control.

General exclusions:-

- Operator abuse and neglect – including failure to perform recommended maintenance
- Applications not approved by Caterpillar
- Improper use of machine
- Wear out and normal deterioration in performance – including oil consumption and gasket or seal leakage
- Chemical corrosion and physical or mechanical erosion
- Modifications unless approved by Caterpillar
- Accelerated wear out due to operating technique
- Accident or site damage

Excluded components that are covered by other warranties:-

- Batteries
- Cat Worktools
- Mobil-Trac Belts
- Rubber Tracks
- Machine Control and Guidance systems
- Cat Tyres
- Moving Undercarriage
- Ground Engaging Tools
- Long life Landfill Compactor Tips
- Other Manufacturers' Tyres

Coverage includes:-

- Hydraulic and Steering hoses and lines**
- Hydraulic Line Quick Couplers and swivels** (not attachment quick couplers)
- Hydraulic Tank** – including internal parts
- Hydraulic Oil Filter Base** – excluding filter elements
- Hydraulic Cylinders** – steering and implement including blade and ripper
- Hydraulic Valves and Controls** – for the purpose of controlling or directing fluid for implements and steering
- Hydraulic Accumulators** – Steering and Implement
- Hydraulic Oil Coolers**
- Basic Engine** – including engine components essential to engine operation e.g. fuel pump, oil pump, water pump, turbocharger, governor, engine control modules etc.
- Transmission** – including transmission pumps and hydraulic controls
- Drive Line** – including shafts and universal joints
- Differentials**
- Transfer Gear Group**
- Drive Axles**
- Final Drives**

- Hydraulic Pumps and Motors** – on hydraulic excavators and machines equipped with hydrostatic drive including hydrostatic lines when associated with hydrostatic transmission or differential steering
- Brake Components** – only on track machines if they also provide steering
- Steering Clutches**
- Differential Steering Components** – including pumps, motors and pilot valves
- Vibratory Components** – on vibratory compactors, including vibratory mechanisms, hydraulic pumps and motors, hydraulic valves, universal joints, bearings and drum isolation systems

Excluded from coverage:-

- Transport and Travel expenses** – after the standard warranty period
- Overtime Premium** – for work carried out outside of standard hours (07.30-18.00 Monday to Friday)
- Miscellaneous Cost** – including carnage, transport of machines and consumable items
- Winch Pumps and Valves**
- Hydraulic Brake System Components**
- Hydraulic Actuated Work Tools and Attachments**
- Undercarriage Components** – including sprockets, drive wheels, track and track belt assemblies, track rollers, mid wheels, idlers, roller frame tensioning systems and non powered axles. (These exclusions do not apply to **Multi Terrain Loaders (MTL)** and **Mini Excavators (MHE)** as these are covered by the CCE Powertrain coverage as listed above).
- MTL and MHE Track belts**

- Rotor Drive Mechanisms** – on profilers, reclaimers and stabilizers including drive shafts, sheave and clutches. Belts, chains and rotor brakes are excluded
- Electronic Controls**

Additional Covered Components on Compact Construction Equipment (CCE):-

- Drive Sprocket
- Roller frame Tensioning System
- Idle Wheels
- Bogie Wheels
- Track Rollers
- Carrier Rollers
- Recoil Spring
- Track Adjuster
- Radiator and Oil Cooler

- Radiator** – except on CCE product (see additional covered components on Compact Construction Equipment (CCE))
- Engine Attachments** – such as alternator, starter, air compressor and air conditioning compressor
- External Hoses and lines** – for oil, water and air except hydrostatic line between pump and motor, implement and steering lines
- Service Items** – such as coolant, oil, additives and fluids
- Maintenance Item** – such as adjustments, V belts, filters and elements, fuses, wiper blades, lamps, lights and bulbs, paint and decals
- Weld Maintenance Structural repairs** (for those models requiring such in the Caterpillar operation and maintenance manual)
- Drive Line wear items**

3

TOTAL MACHINE

A comprehensive cover that includes components covered by Powertrain only, and Powertrain + Hydraulic coverage as well as additional components listed.

General exclusions:-

- Operator abuse and neglect – including failure to perform recommended maintenance
- Applications not approved by Caterpillar
- Improper use of machine
- Wear out and normal deterioration in performance – including oil consumption and gasket or seal leakage
- Chemical corrosion and physical or mechanical erosion
- Modifications unless approved by Caterpillar
- Accelerated wear out due to operating technique
- Accident or site damage

Excluded components that are covered by other warranties:-

- Batteries
- Cat Worktools
- Mobil-Trac Belts
- Rubber Tracks
- Machine Control and Guidance systems
- Cat Tyres
- Moving Undercarriage
- Ground Engaging Tools
- Long life Landfill Compactor Tips
- Other Manufacturers' Tyres

Coverage includes:-

- Body**
- Guards**
- Operator Compartment**
- Suspension**
- Electrical System** – including protection devices and alarms
- Engine Attachments** – including starter, alternator, air compressor and air conditioning compressor
- Engine and transmission external Lines and Hoses**
- Muffler**
- Radiator**
- Non Moving undercarriage components**
- Hydraulic and Steering hoses and lines**
- Hydraulic line Quick Couplers and swivels** (not attachment quick couplers)
- Hydraulic Tank** – including internal parts
- Hydraulic Oil Filter Base** – excluding filter elements
- Hydraulic Cylinders** – steering and implement including blade and ripper
- Hydraulic Valves and Controls** – for the purpose of controlling or directing fluid for implements and steering
- Hydraulic Accumulators** – Steering and Implement
- Hydraulic Oil Coolers**
- Basic Engine** – including engine components essential to engine operation e.g. fuel pump, oil pump, water pump, turbocharger, governor, engine control modules etc.
- Transmission** – including transmission pumps and hydraulic controls
- Drive Line** – including shafts and universal joints
- Differentials**
- Transfer Gear Group**
- Drive Axles**

Excluded from coverage:-

- Transport and Travel expenses** – after the standard warranty period
- Overtime Premium** – for work carried out outside of standard hours (07.30-18.00 Monday to Friday)
- Miscellaneous Cost** – including carnage, transport of machines and consumable items
- Service Items** – such as coolant, oil, additives and fluids
- Maintenance Item** – such as adjustments, V belts, filters and elements, fuses, wiper blades, lamps, lights and bulbs, paint and decals
- Undercarriage Components** – including sprockets, drive wheels, track and track belt assemblies, track rollers, mid wheels, idlers, roller frame tensioning systems and non powered axles. (These exclusions do not apply to **Multi Terrain Loaders (MTL)** and **Mini Excavators (MHE)** as these are covered by the CCE Powertrain coverage as listed above).

- Final Drives**
- Hydraulic Pumps and Motors** – on hydraulic excavators and machines equipped with hydrostatic drive including hydrostatic lines when associated with hydrostatic transmission or differential steering
- Brake Components**
- Steering Clutches**
- Differential Steering Components** – including pumps, motors and pilot valves
- Vibratory Components** – on vibratory compactors, including vibratory mechanisms, hydraulic pumps and motors, hydraulic valves, universal joints, bearings and drum isolation systems
- Rotor Drive Mechanisms** – on profilers, reclaimers and stabilizers including drive shafts, sheave and clutches. Belts, chains and rotor brakes are excluded.
- Electronic Controls and Sensors** – which function to direct power for the purpose of moving the machine including power shift controls, engine pressure controls, differential lock and fingertip controls.

Additional Covered Components on Compact Construction Equipment (CCE):-

- Drive Sprocket
- Roller frame Tensioning System
- Idle Wheels
- Bogie Wheels
- Track Rollers
- Carrier Rollers
- Recoil Spring
- Track Adjuster
- Radiator and Oil Cooler

- MTL and MHE Track belts**
- Weld Maintenance Structural repairs** (for those models requiring such in the Caterpillar operation and maintenance manual)
- Drive Line wear items**
- Glass**
- Lenses**
- Radios**